

Our Ref: TWI
Date: Monday 20th May 2019

Dear Parent/ Guardian,

RE: Parent Survey

The Duston School invites you to complete an online parent survey and share your feedback with us. We would be grateful if you could take ten minutes to give your responses to 12 multiple choice statements. These surveys will be sent out twice annually in order to give the school vital information to support the school in continually improving the standards of provision that we offer.

To begin the survey please click the link that you have been emailed directly by Survey Monkey. For each statement there is a comments box which allows you, if you wish, to give further details. Each survey is linked to your email address so that the school can follow up specifically with any concerns should they be raised and to preserve the integrity of the information given.

The closing date for the surveys is **Monday 3rd June 2019** to allow as many parents to respond as possible.

Safeguarding and Data Protection notice:

Whilst you may choose to give feedback on safeguarding within the survey any concerns of this nature regarding one of our students should be raised directly with the school to one of our safeguarding officers: Mr Martin, Mrs Adams, Mr Wise, Mr Strickland, Mrs Whiles, Mrs Ward, Mr Dewes, Mr Beal, Mr Goodridge, Mrs Mustoe.

The school uses an external company, Survey Monkey, to host this survey. Your information will not be shared by them with any third parties without your permission. For further details please refer to the following link: <https://www.surveymonkey.com/mp/policy/privacy-policy/>

Complaints:

The school's complaints procedure is available on the website at the following link, <https://www.thedustonschool.org/attachments/download.asp?file=804&type=pdf>. We would appreciate and encourage you to raise any concerns that you may have with the school directly. Concerns regarding your child's education should be raised with your child's tutor and/or class teachers in the first instance. We wish to encourage an open dialogue between the school and parents.

Thank you in advance for your help in completing this survey.

Yours sincerely,



Mr T Wise
Vice Principal

Mr S Strickland – BA (Hons), MA, NPQH
Principal

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